



**Selecta Trading SRL** is part of the **Selecta Group**. The Selecta Group is a leading global breeder, grower and marketer of innovative ornamental plants. Our breeding activities comprise bedding and balcony plants, houseplants, perennials and cut flowers. With our production sites and sales companies in Europe, Africa, Asia and America, we serve all relevant markets worldwide.

For our office in Latina, we are currently looking for an

## Application Support (m/f/x) Focus on ERP-System

### YOUR TASKS

- Receiving enquiries, bugs, errors and problems from the Selecta Group worldwide (1<sup>st</sup> and 2<sup>nd</sup> level)
- Analysing and solving of incident and service tickets (1<sup>st</sup> level support)
- Creation and maintenance of user accounts and authorisations
- Cross-checking and troubleshooting of the ERP server infrastructure and backup dashboards, including documentation and taking action on anomalies
- Provide locally hardware assistance
- Assisting in diverse IT projects as well as independent takeover of sub-projects

### YOUR PROFILE


- Successfully completed training or studies in IT or comparable qualification.
- Beginners are welcome
- Experience in IT support
- First experience with ERP systems
- Interest in interaction between business processes and IT
- High service orientation regarding end-user support
- Very good communication skills
- High motivation to drive change
- Enjoy working in an international team
- Italian and good English knowledge


### WE OFFER


- Flexible arrangement of working hours
- Possibility to work 1 day from home after the onboarding
- Onboarding plan incl. intensive training
- Opportunities for further training in our highly motivated, international IT team
- Development of hard and soft skills
- Independent work in a modern, safe and international working environment
- Business phone
- Regular trips to our headquarter in Stuttgart

### DID WE SPARK YOUR INTEREST?

Please send your detailed application including your salary expectations and the possible starting date to **Karen Sander**.

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